

Warranty



TERMS, CONDITIONS AND WARRANTY SUMMARY

The following is for informational purposes only. It is not the complete Terms and Conditions and Limited Warranty. The full text of Playworld Systems®, Inc.'s Terms and Conditions and Limited Warranty is available at www.PlayworldSystems.com.

LIMITED WARRANTY: Playworld Systems warrants its products to the original customer to be free from structural failure due to defect in materials or workmanship during normal use and installation in accordance with our published specifications. The warranty shall commence on the date of the Playworld Systems invoice and terminate the end of the period stated below.

THE PLAYWORLD® AND PLAYDESIGNS® PRODUCTS:

- **LIFETIME** on steel and aluminum posts, all stainless steel hardware, clamps, T's, deck hangers, post caps and cast aluminum parts, except as otherwise specified below.
- **25 YEARS** on Spring Mates® & PlayPals® aluminum castings, and steel coil springs and steel C-springs.
- **20 YEARS** on all Recycled Plastic Lumber.
- **15 YEARS** on all perforated steel decks, rails, loops, rungs, fitness systems, sheet steel, rotomolded and sheet plastic components; Eco-Armor™ panels, roofs and wall tubes, stainless steel slides, aluminum slides and PlayWeb™ tubular steel parts.
- **10 YEARS** on fiberglass signage, RockBlocks® Handholds, Indoor Climbing Wall Handholds, accessible swing seats, steel-core cable, Fun Centers™, and precast concrete products, including Climbing Boulders™ and Diggables made from PolyFiberCrete®.
- **5 YEARS** on all Cushion Play®, swing seats, ground based play moving parts, Border Timbers and Site Amenities, including all benches, tables, litter receptacles and bike racks.
- **1 YEAR** on NEOS® lenses and light tubes; all electronic components, including all wiring harnesses, LED's, computer boards, buttons, speakers, scoreboard, and related hardware; Indoor Climbing Wall Mats; all other moving parts, and any other materials not covered above. (An extended 3-year NEOS® parts-only warranty is available for purchase. Contact your Playworld Systems Dealer for more information.)

PLAYWORLD®/PLAYDESIGNS® SHADE PRODUCTS:

- **20 YEARS** on steel posts, all hardware, clamps, shackles, wire, post caps and cast aluminum parts.
- **10 YEARS** on steel tensioning devices.
- **10 YEARS** on Shade fabric components against structural failure, mildew, significant fading, deterioration, cracking or discoloration due to ultraviolet exposure outdoor heat or cold, due to defects in materials or workmanship. Playworld Systems may repair or replace the product at its sole discretion. In the event that replacement of a product is warranted, Playworld Systems shall replace the product at no charge for the first 6 years, thereafter pro-rated at 18% per annum over the last 4 years.

LIFETRAIL® PRODUCTS:

- **LIFETIME** on steel posts and stainless steel hardware.
- **10 YEARS** on all steel weldments, grab bars seat posts, ancillary steel equipment, rotomolded plastic components, and fiberglass signage.
- **5 YEARS** on all moving parts.
- **1 YEAR** on all other materials not covered above.

TERMS OF SALE:

PRICES: Prices are subject to change without notice. Unless otherwise stated in writing, all prices are F.O.B. Lewisburg, PA, USA, and shall be exclusive of transportation, insurance, taxes, license fees, customs fees, duties, premiums, fees and other changes.

DESIGN: Playworld Systems will attempt to improve play equipment to better serve our customers and therefore reserves the right to change the design specifications without notice.

For a complete list of our terms of sale, visit Warranty.PlayworldSystems.com or contact your local Playworld Systems Representative. The full warranty is available upon request or at www.PlayworldSystems.com.



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