

WHY PLAYMORE - INSTALLATION

CERTIFIED BUILDING CONTRACTOR - Under Florida law, no company should accept a contract for the installation of recreational equipment without a proper license in their name, not a subcontractor's name. Playmore possesses such a license (CBC1252224).

INSURANCE - Playmore is insured for the installation of your project with \$2,000,000 General Liability, \$5,000,000 Umbrella Liability, \$1,000,000 Automobile and \$1,000,000 Worker's Comp. Most Competitors are not and rely on their subcontractor's insurance for coverage.

TURN KEY PROJECTS - One company is responsible for your entire project. From initial design and the purchasing of your new equipment all the way through a complete and complex installation process.

IN-HOUSE CONSTRUCTION DEPARTMENT - Playmore has an in-house staff solely responsible for your installation project. The responsibility of overseeing your project is not left to your sales consultant who may not be as readily available to assist you as would a full time construction department.

INITIAL INSTALLATION CONTACT - After your order is received and accepted by Playmore, the installation department will contact you within 15 days to confirm the installation contact information, review the installation process, and to advise of the tentative installation schedule.

PRE-INSTALLATION CONTACT - Approximately one week before the delivery date of your new equipment, we will contact you to set up the delivery, confirm site readiness, review the installation process again, and to set up a pre-installation meeting.

PRE-INSTALLATION MEETING - Before your project begins, a meeting will be scheduled between you and a Playmore installation representative. The purpose of this meeting is to inspect the site, confirm the equipment layout, and to discuss other project particulars.

INSTALLATION - The Playmore installer is to arrive when scheduled to start the project. Daily contact will occur between the installers in the field and the Playmore in-house installation department. The customer will be made aware of any schedule changes or project complications immediately so we can work together to quickly resolve these and any other potential issues.

POST-INSTALLATION MEETING - At the conclusion of your project, a meeting will be scheduled to inspect the project. Once you the customer are 100% satisfied, you will sign our "Installation Checklist" which signifies the project is complete and payment is now due.

WARRANTY - In addition to the manufacturer's warranties on the equipment, Playmore warranties our installation for one year from the completion of the project. If during that period a deficiency is found with the installation workmanship, Playmore will make all necessary corrections to fix the problem.